

EXTENDED COVERAGE, MORE PROFIT

Barcode scanners, label printers, and other mobile computing devices are critical components in operational data collection and tracking functions. OEM service options are often restricted to the equipment's initial warranty period, leaving resellers and their users with limited post-warranty service alternatives. With Cranel service on mobile computing devices, resellers can maintain service annuity profitability while helping their customers extend the equipment's usable life and lower customer maintenance costs.



SERVICE OFFERINGS FOR PORTABLE DEVICES



Quick Repair
Depot Services



Competitive
Pricing



Refurbished
Equipment

CRANEL'S QUICK REPAIR DEPOT SERVICE

- ▶ Fast, guaranteed turn-around helps to minimize downtime. We make fixing the problem easy for our resellers and their customers.
 - Contact our Help Desk to describe the problem
 - Ship the unit to us per RMA directions
 - We fix it and ship it right back within five days of receipt
- ▶ Damaged beyond the point of repair? Refurbished replacement options are available to solve the problem. Fast.
- ▶ Instant savings for end-users and increased annuity margin for resellers.
- ▶ A single maintenance offering for multiple brands of equipment. With numerous manufacturers in the barcode scanning, label printing, and mobile computing market, Cranel can provide a simplified service approach to consolidate service under one number to call.
- ▶ Flexible contract lengths to allow for short term or co-term requirements that can meet the needs of a customer's diverse fleet.

MANUFACTURERS SUPPORTED INCLUDE

